PERSONAL DATA PROTECTION

Information

By using our website (www.trens.sk), you are providing us with your personal data. Here is which personal data we collect and the rules for the use.

We collect the following personal data:

- cookies,
- the personal data you provide in our Contact Form, Warranty registration notice, Warranty claim protocol, Service form, Spare parts form.

How We Use Collected Personal Data

Forms

The personal data you provide through our forms - Contact Form, Warranty registration notice, Warranty claim protocol, Service form, Spare parts form, will be used exclusively for the purposes of contacting you.

How to revoke consent

We process your personal data based on your consent, which you can revoke at any time by sending it to the provider’s address or by email: trens@trens.sk.

Cookies

Cookies are small text files that are stored in the browser’s memory and contain information about visiting a website. These files are anonymous and contain data such as language, browser, and other settings when viewing a page. The cookies your browser sends to us are designed to analyze user behavior on our website and to improve and simplify its usability. We use Google Analytics for analysis. We use Google Remarketing for advertising purposes. Cookie usage time is 6 months.

Check and delete cookies

You can change the settings for using cookies within each Internet browser in the Settings section. By removing or blocking cookies, you will be able to visit our website, but some features may not work properly.

You may object to the processing of personal data at the provider’s address or by mailing: trens@trens.sk.

Rights of the person concerned

Any person who provided us with personal data (the person concerned) has the right to request access to his/her personal data and the right to correct or delete or restrict the processing, the right to object the processing, the right to data portability and the right to file a complaint to the supervisory authority, which is the Office for the Personal Data Protection of the Slovak Republic.